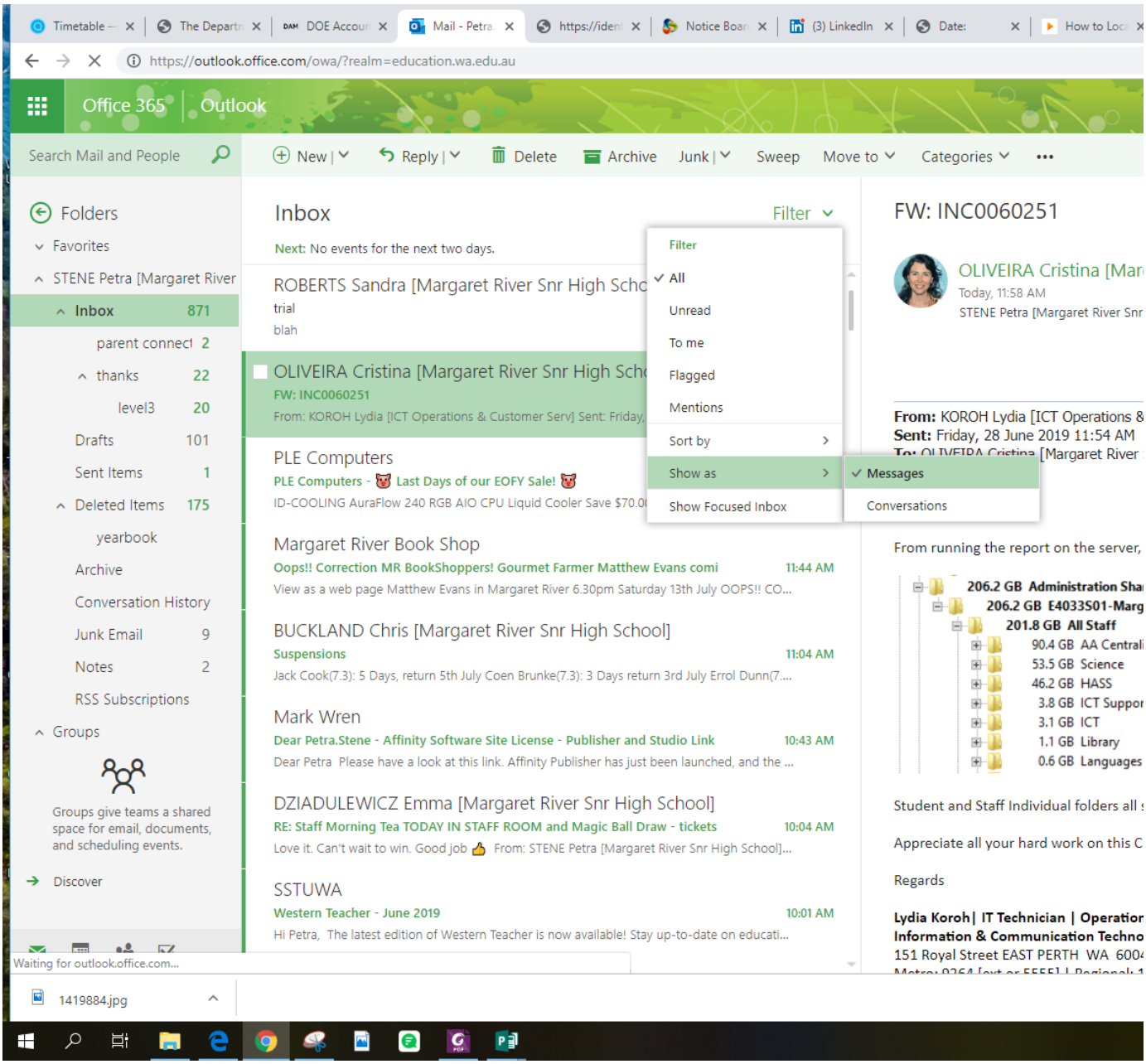
How to turn off Converation mode in Outlook web app:

On the inbox

- Choose **Filter** then **Show As** then **Messages**